

2020



ANNUAL REPORT TO COMMUNITY

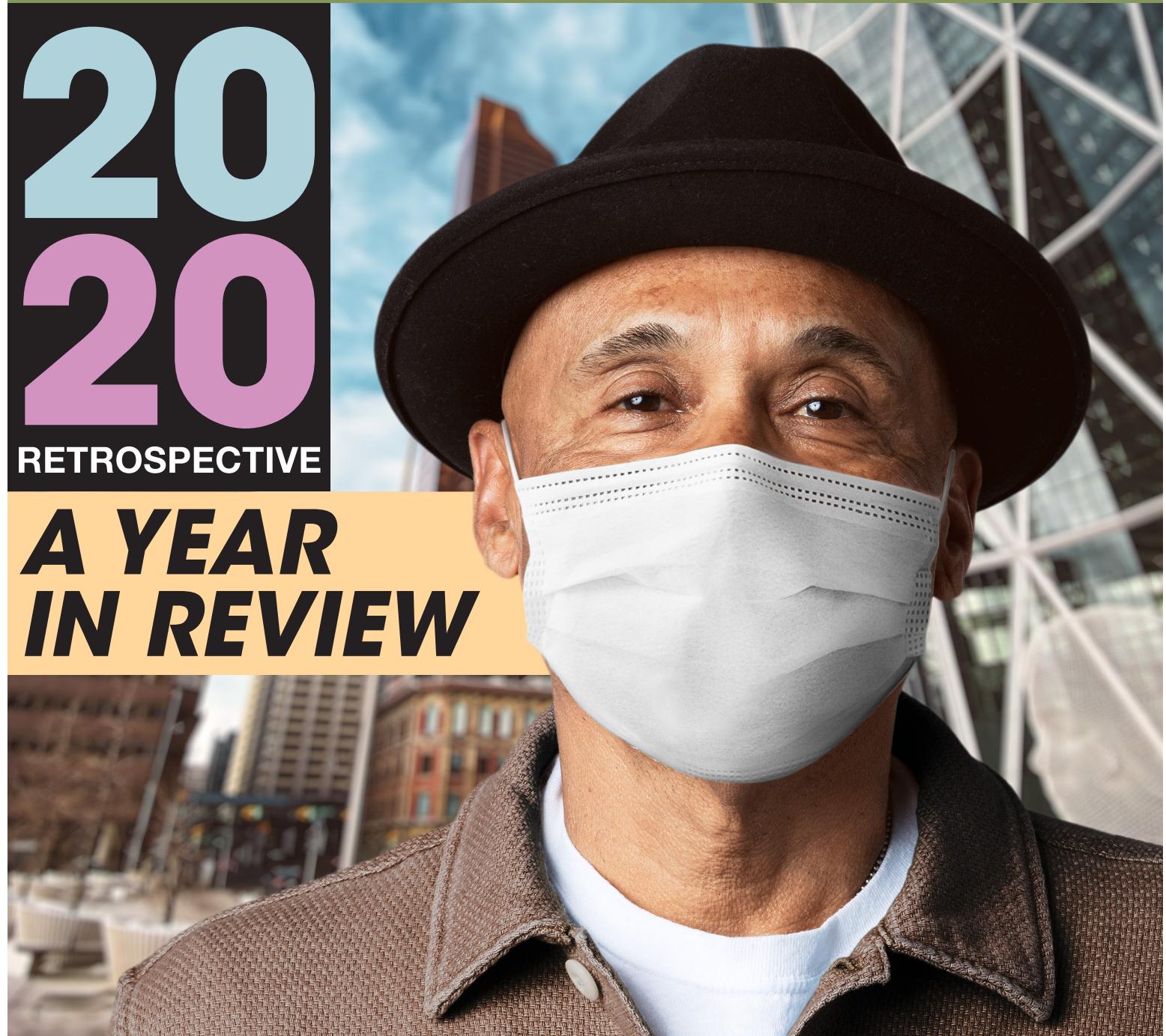
“They always say time changes things, but you actually have to change them yourself.

-Andy Warhol, from his autobiography *The Philosophy of Andy Warhol*

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RETROSPECTIVE

A YEAR IN REVIEW





Calgary Seniors' RESOURCE SOCIETY

2020 ANNUAL REPORT TO COMMUNITY

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“ When the volunteer showed up with the pet food I started to cry. I’m so touched to know that there are such kind people out there who are willing to go out of their way to help others. I’ve always been independent but when I could no longer take the bus to go places I felt helpless. I can’t thank you enough for your help. ”

-Sharon, 74 (Pet Assist)

Message From Our President & Executive Director

In planning for 2020 and our agency's 25th anniversary, we could never in our wildest imaginations have envisioned what was in store for us. Parties, plans and silver embossed letterhead went straight out the window. We rolled up our sleeves and quickly responded. Building, strengthening, supporting and perhaps most importantly, mobilizing. We drew on the skills, expertise, creativity and adaptability of our whole team to help the thousands of seniors who desperately needed it...even more so in this unprecedented year of COVID-19.

The impact of the pandemic highlighted the importance of meaningful connections and social capital for us all. It was a year in which the work we do became more significant than ever. We are incredibly proud of what our team has accomplished and our ability to pivot our programs and adapt our processes. Not only were we here continuing to provide support, we also expanded our services and opened our programs to help even more seniors in a safer manner during such an uncertain and terrifying time.

2020 saw us forge new roads, engage new relationships, collaborations and partnerships. We inspired and provided opportunities for individuals, communities and others to help in meaningful ways. We grew in numbers, in reach and in effectiveness. Andy Warhol stated "**They always say time changes things, but you actually have to change them yourself**", and that is exactly what Calgary Seniors has been doing. Not just this year but over the past quarter century.

We have forever changed along with our programs and services. 2020 more than ever taught us how tough, resilient and determined we are. We've been training our whole careers for this; think of what we can accomplish knowing what we are capable of!

We look forward to the next 25 years with vigor, excitement and even more resolve. We will continue to build, evolve and enhance the overall well-being and quality of life for seniors in our great city; it's in our DNA. Many years after Andy Warhol, former United States president, Barack Obama stated in 2008 "**Change will not come if we wait for some other person or some other time. We are the ones we've been waiting for. We are the change that we seek.**" Calgary Seniors is committing to that change today, tomorrow and in our next chapter.

To our remarkable volunteers, our dedicated caring staff and our fabulous donors who have and continue to invest in our work: **with extreme gratitude, we thank you.** Together we will make that change happen.

Mark Kolesar, President



Lori Paine, Executive Director





COVID19 AT A GLANCE

MODIFICATIONS

- Temporarily fast tracked volunteer intake process, allowing us to mobilize more volunteers, more quickly
- Loosened eligibility requirements for programs so we could help more seniors
- Modified and developed volunteer programs to support seniors safely and effectively

COLLABORATIONS

- ATCO Blue Flame Kitchen meal deliveries
- Centre Street Church meal deliveries
- Wheels of Hope – supporting senior clients with transportation to their cancer treatments
- Igniting Neighbours – supporting the collaborative with COVID funds to respond to urgent needs at the neighbourhood level

PROGRAM ENHANCEMENTS



Friendly Check-In matches volunteers with a senior who will be checked on regularly via telephone and provided social support.

24,804

Requests Completed



Volunteer Drop Off is offered to seniors who are in need of groceries, toiletries, medications and pre-made meals (ATCO Blue Flame Kitchen & Centre Street Church).

21,157

Deliveries Completed



Essential Transportation The Escorted Transportation program was modified to support seniors attending essential medical appointments.

2,471

Rides Completed
(Post Lockdown)



Practical Kindness responds to urgent requests from seniors including yard work, cheer mail, home maintenance, urgent transportation, etc.

1,833

Requests Completed



Pet Assist provides support to seniors and their pets, including pet food delivery, walks, pet care, and other assistance.

1,188

Requests Completed



Kind Calgarian aims to help promote and spread kindness across our city through kindness-grams and stories of kindness.

310

Kindness-grams Sent

HISTORICAL TIMELINE

1995

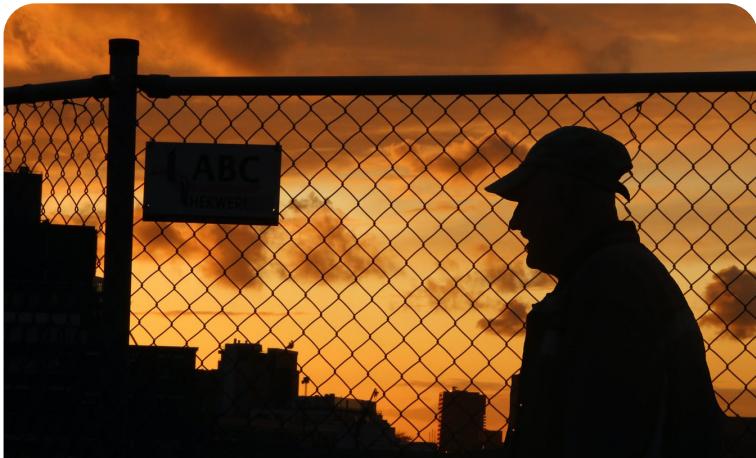
- Incorporation
- Moved to King Tower

1998

- Launched ABC's of Fraud "Scotiabank Fraud Awareness Program"

2001-2002

- Celebrated first International Year of the Volunteer
- Published "Heritage Recipes and Other Recollections" cookbook and sold as fundraiser



THE DIFFERENCE WE MAKE

Samir, a 68 year old single man, originally came to Canada in the 90's from a country in Southeast Asia. He speaks limited English, has no family in Calgary and was living in a non-conforming basement suite. Samir was referred to our Outreach Program directly by a member of his community. He has severe mobility issues due to arthritis, diabetes, high blood pressure, and other neurological issues. He could not stand and when he tried to walk, he became dizzy and was falling quite frequently. He was scared to climb the many stairs needed to access the kitchen and the outdoors. Fortunately, we were able to connect him with a social worker who could speak his native language. Samir shared with the social worker that he would not live much longer in this condition.

During our assessment we found other issues needing attention. He received little CPP and only partial OAS, so his income was only \$600 per month. We helped him apply for the Guaranteed Income Supplement (GIS) and Alberta Seniors Financial Assistance (ASFA) to increase his income. Due to the inaccessibility of his home, Samir was not able to eat well and was struggling with personal hygiene and bathing. Samir agreed to a HomeCare referral while we worked on obtaining more appropriate housing.

Samir's HomeCare case manager recommended a few medical devices and services, but Samir declined them. When asked about his reasons for rejecting supports from HomeCare, he said HomeCare would have to go through the house to access his suite and Samir did not want to expose his landlord to COVID-19. As Samir needed ongoing help with care, our social worker suggested moving into a seniors' lodge. Samir had already talked to his family doctor about this, but was left believing he could only live in one temporarily. Samir was very frustrated that neither HomeCare nor moving to a seniors' lodge seemed possible. Our social worker suggested applying for subsidized seniors' housing anyway and agreed to advocate for Samir, as his situation was dire.

Outcome

We helped Samir apply for subsidized housing in his community so he could stay near his friends and familiar places. Our social worker wrote a letter of support along with the application to explain how risky the situation was and request the application be expedited. Thankfully, Silvera responded quickly, but were concerned about Samir's income, as only \$600 per month would make affording the rent difficult, and they could only help the client with rent for a few months. We explained that his monthly income would increase after the application was processed. Silvera agreed to accept Samir and gave him a suitable unit. Some small savings helped Samir afford rent until his GIS was approved while Calgary Seniors supported him with moving costs and Silvera offered flexibility on the damage deposit. Not only was Samir able to obtain a safe, affordable and comfortable place to live, he was able to get HomeCare involved, and now receives all the pensions he is eligible for - more than doubling his monthly income. A few months later, Samir called us to share how happy and grateful he was for the support we gave him, and how his social worker gave him "*a new life*".

2003

- Moved to Kahanoff Centre

2004

- Received Minister's Seniors Service Award
- Launched SeniorConnect (with Distress Centre Calgary)



OUTREACH

HOW WE BALANCED SUPPORTING AND PROTECTING DURING COVID-19

Like others, Outreach responded to the immense challenge and threat of COVID-19 by making changes for the safety of everyone. These changes included shifting to remote work, implementing touchless or low-touch processes wherever possible and limiting in-person contact and home visits.

We knew that many clients relied on us for support, guidance, basic needs, and crisis management as they had no one else. We knew we could change the way we supported people, but not the level or depth of support we provided. We worked hard throughout the year to ensure that our service-levels were unchanged, and clients could still receive the support they needed and were entitled to pre-COVID.

Increasing our use of cloud-based technology to make working from home more effective allowed us to adjust existing services and make them functional in a remote work setting. We established virtual forms clinics, phone check-ins, mailed forms back-and-forth, and changed fax processes. We created new partnerships and interagency processes to help clients access needed supports even as these supports evolved, and shared service information with new and existing partners like **City of Calgary** social workers, **Mosaic PCN** and **HomeCare**



“We worked hard throughout the year to ensure that our service-levels were unchanged”

to ensure the community was knowledgeable about available supports for seniors even as the landscape was constantly changing. We also accessed and distributed technology (cell phones, tablets and ipads) to isolated clients. And we ensured our **SeniorConnectors** in the ethno-cultural communities were supported and able to remain an effective conduit for their seniors to access the information and assistance needed through our agency.

For our short and long term clients and those who were new or just needed a little guidance and support, we were there to help in their time of need to assist, inform or connect them during the confusion and fear. We continually reviewed, adapted, and adjusted to ensure our clients and staff were connected, supported and protected.

875 clients served

- Total client intakes increased by 53%
- Short-term client intakes increased 350%
- Aids to Daily Living requests quadrupled for long-term clients and increased by 1400% for short-term clients!
- Caregiver Support requests almost doubled
- Requests for Food and other Basic Needs quadrupled
- Requests for Mental Health Support increased by 20%

2005

- 10th Anniversary: First annual High Tea recognizing staff and volunteers
- Received Leader in Community Award (from Volunteer Calgary)
- Received Jim Gray Safer Calgary Community Award

Pride in Service:

- Further reduced our waitlist from an average of 3-4 weeks to 1 week
- Began a Pilot Project with our Way In Network partners to help coordinate care with Primary Care Networks and other health care providers
- Provided comprehensive, timely support to new and existing clients throughout COVID-19

2006

- Launched 3 year “Seniors Social Link” program with Calgary Motor Vehicles Association



While there were multiple challenges during 2020 and numerous roadblocks to obtaining support for clients due to the COVID-19 pandemic, the **SeniorConnect** team was instrumental in ensuring clients in crisis or on the verge of crisis were supported in their time of need.

Practice models evolved, and adaptations were made to how the **SeniorConnect** team offered services. Team meetings and case consultations were done online, and we had to find new ways to support one another over the phone or on instant messaging services. Despite initial challenges as we tried to find our rhythm, the team quickly adapted and continued working with clients to ensure they experienced continuity in the services they needed from **SeniorConnect**.

The team was creative in meeting with clients when the agency was required to initially shut its doors to the public and then re-open for appointments only. Workers would meet clients in parking lots to allow essential face-to-face contact. Documents were signed at the picnic table outside the office. Thinking and working “outside of the box” became the norm and “persistence” became the team motto.

SeniorConnect also had to navigate external factors when other agencies and programs typically relied upon either shut their doors or closed programming. The team had to continually innovate as changes were constantly happening. We relied heavily on the agency’s **S3** team and their wonderful volunteers to deliver groceries, gift cards, and other essential

items to clients isolated in their homes. Emergency funding requests skyrocketed and we found new partners such as the **Charitable Foundation** to support clients with essential needs. We were immensely thankful to our **Fund Development** team and all those donors and funders who stepped in and supported our agency with emergency fund donations. Without them, seniors across our city would have been without food, without housing, without support and without hope during this fearful time.

Responded to 708 calls for same-day crisis support

- 50% were helped with financial supports and food security
- 50% were helped with mental health decline and emotional challenges
- 50% were helped to address personal safety and safety in the home
- 40% were helped securing urgent housing and supports to prevent homelessness
- 30% required urgent support during weekends
- 30% of all calls were Covid-19 related

Pride in Service:

- Continued to safely provide home visits and in-person support throughout the pandemic
- Met same-day city-wide seven-day-a-week urgent response service (even during times of confusion, adaption, frustration, increased demand for service, and general challenges due to the pandemic)
- Strengthened advocacy work during times when many agencies cut or stopped their services leaving clients with limited supports

“It was crucial that I strengthened my voice and advocated for clients to ensure they were not further disadvantaged because of the pandemic.”

- Chris Cann, SeniorConnect Worker.

2007

- Expanded SeniorConnect - Education Coordinator, partnership with Taxi Commission
- Moved to current NE location

2008-2009

- Hosted 2008 Seniors Services Conference with Alberta Seniors & Community Supports
- Assisted in 2009 Seniors Services Conference in Edmonton

S³ SENIORS SOCIAL SUPPORTS

“*You have helped me so much, I want to give back to other seniors who are in need of help.*”
-Sheila, 75



Mathea (S3 Program Assistant) and her Grandma

It wasn't until the pandemic that we realized we needed to, and could, evolve into something **more**. The pandemic was our moment, and we seized it. Our team grew. The number of seniors accessing programs and services grew. Thankfully, our volunteer resources grew. As others shut their doors or withdrew from the program delivery space, we actively continued to expand, and we picked up what others set down. We answered calls for help, coordinated, convened, shared resources, developed new tools and adjusted processes. We did what we do best: we mobilized and made changes.

The creation of our fast track for volunteers when the pandemic first broke was revolutionary leading to mobilizing more volunteers, **more** quickly to provide **more** timely support for **more** vulnerable seniors in Calgary.

2010

- Incorporated Ride Scheduler software in Escorted Transportation program
- Launched Three Year HomeShare Pilot



We also reached out. Our **Igniting Neighbours** initiative mobilized and we channelled kickstarter funds to our collaborating partners who supported seniors through grassroots, community level activities during the pandemic. These activities, including deliveries, wellness packages, sewing and delivery of masks and virtual social gatherings, then expanded and adapted into our official **Igniting Neighbours** projects which all launched October 1st, 2020.

In addition, **Calgary Seniors** recognized transportation needs were increasing dramatically. We stepped in to support senior cancer patients when The Wheels of Hope Program was discontinued. Simultaneously, we began hearing from Calgary's surrounding communities about their transportation challenges for seniors. In response to this, and as part of our work within the **Igniting Neighbours** initiative, **Calgary Seniors** launched the **Transportation Collective Project** to share our experience and increase the efficacy and availability of other volunteer driver programs for seniors in Calgary and surrounding communities. By December of 2020, we hosted our first meeting!

In 2020, we gave people opportunities to help through volunteerism. We gave people hope through our Kind Calgarian project. We gave people practical, social and emotional support. We gave people a place to send their clients for resources. We gave people safe ways to connect.

We gave Calgarians a lifeline.

2011-2012

- Recipient of Calgary Herald Christmas Fund; dollars matched twice by Allan Markin
- Significant office and IT upgrade
- Roy Ponte, long time agency volunteer received 2011 Minister's Seniors Service Award
- Formalized The Way In Network through Community Outreach

 2020 TOTAL CLIENTS:
2312

49%
GROWTH IN 2020
FROM 2019 

 AVERAGE TIME A CLIENT
IS WORKING WITH US
4.5 YEARS

VOLUNTEER INTAKE PERCENT GROWTH
2019 TO 2020: **312%**

AVERAGE VOLUNTEER
AGE IN 2020: **47**


TOTAL VOLUNTEERS
IN 2020: **2400**

“**Thank you to my saviours. The pandemic was the most frightened I have been in years. I was so alone and you saved me.**”
- Mary, Senior Client

2013 →

- Calgary Flood
- Inaugural Donna Seland Volunteer Award
- 430.SENIORS telephone line added to The Way In Network



Matt Clark: Practical Kindness volunteer and recipient of the 2020 Donna Seland Award!

Top 3 trends:

1. High volunteer recruitment
2. High number of seniors needing support to get to their medical appointments, have someone to call them weekly, and obtain groceries (including a high number of seniors in need of financial support for food)
3. Development of new services and adaptation of current services for clients during COVID-19

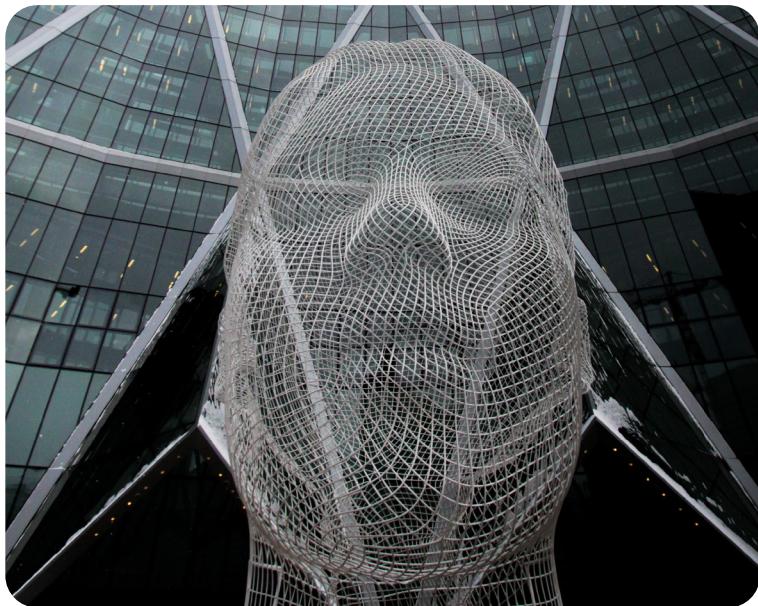
Pride in Service:

- Developed and successfully implemented new programs to support over **2300 seniors** in response to the COVID-19 pandemic. These include: Volunteer Drop Off, Friendly Check-In, Care Post, Cheer Mail, Kind Calgarian, Holiday Helpers, and Meal Deliveries.
- Developed a temporary fast track volunteer intake process and onboarded a total of **1211 new volunteers** in 2020.
- Completed over **61,000 requests** for vulnerable seniors in Calgary by mobilizing volunteers. These volunteers provided over **150,000 volunteer hours** in 2020.

2014 →

- Received Anonymous Family Legacy Fund gift in perpetuity
- Mildred Williams, Escorted Transportation Coordinator, retired after 20 years – last of original staff
- Received Minister's Seniors Service Award
- Launched “Take Care Be Aware” program
- Agency Deficit from economic downturn

LOOKING BACK



Amid the chaos, uncertainty and the resulting isolation and fear, we also saw creativity, innovation, working together, resilience and hope. It was a whirlwind year with many positive initiatives and outcomes. The dedication of staff, volunteers, organizations and community enabled great things to be accomplished.

Fabulous Meals with Caring Messages marked the spring and summer of 2020.

Our partnerships with ATCO Blue Flame Kitchen, Centre Street Church and Meals on Wheels saw thousands of meals being delivered by volunteers to isolated seniors across the city. A special Christmas dinner from ATCO brought seasonal cheer and goodwill for those unable to leave their homes or celebrate the holiday season.

Shylow, Senior, on the meal delivery:

"This program has been a huge blessing. I didn't eat for almost a month after my heart attack, and now I don't have to worry about having the energy to cook for myself. Yesterday was just a package of love with my favorite dessert and a beautiful card. A gift of joy, truly. I feel loved for the first time in my life."

2015

- Investment in Fund Development and diversification
- 20 year Anniversary
- "One for the Ages" Annual Gala inception – 3 year partnership with Tom Jackson
- SeniorConnect training moves online
- New 10 yr lease with landlord with expanded space and Training Room

And from Pat:

"It's been so important for me. I have depression and the last thing I think of is to eat. If it hadn't been for these meals, I would be in real trouble. It is a wonderful program for me. Everything from the way they cook their meat to the presentation . . . it's amazing. Thank you!"

We shored up our infrastructure like telephones, IT, communication processes and distribution so not only were we able to work remotely and effectively but more timely and efficiently.

Planning for our 25th Anniversary Campaign was halted, with our dedicated Fund Development team pivoting to successfully raise awareness and dollars for increasing staff and providing emergency dollars for COVID-19.

Our Escorted Transportation expanded to "Essential Transportation" to include rides to Tom Baker Cancer Centre for treatments and appointments when the Wheels of Hope Program was halted.

Elizabeth, 73:

"I just have to tell you what amazing people you all are. The drivers have been such a comfort to me over these last few months helping me get to the Tom Baker. I honestly think they saved my life. Thank you."

Betty, 88:

"I thank you so much for all that you and your organization have done for me. I don't have many people in my life that I can rely on anymore and when I found out that I had cancer I was terrified about the support I would need. I'm so glad my Social Worker knew about your organization. You have no idea the burden that has been taken off me. The drivers are so supportive and kind, such lovely people, all of you."

2017

- Launched Quick Mobilize Volunteers (now Practical Kindness) and Pet Assist programs
- 403.SENIORS moves to Distress Centre Calgary and 211
- Founding Non Profit Partner, Inaugural Top 7 Over 70 Awards with Jim Gray

Our SeniorConnect and Outreach teams ensured social work supports, financial resources, benefits and basic needs were not delayed or forgotten as a result of the pandemic. Social Workers looked at ways to streamline processes, find creative solutions and collaborate most effectively to ensure seniors did not fall through the cracks. A new Pilot launched in October with The Way In Network, Alberta Health Services and city PCNs is proof of this as is the collaboration with city motels to temporarily house seniors during the year until more permanent housing could be found and arrangements made.

Igniting Neighbours for Kind Communities officially launched October 1st with collaborating partners and projects:

- Calgary Chinese Elderly Citizen's Association's Senior Neighbourhood Network
- carya's KindnessYYC
- Deaf & Hear Alberta's Step Ahead
- Dementia Network Calgary's Dementia Lives Here
- F.O.C.U.S. on Seniors' Igniting Neighbours through Arts and Culture
- Jewish Family Service Calgary's Safta's Kitchen
- Oakridge Seniors Association Village Hub
- Storytelling Alberta StoryShare
- Calgary Seniors' Resource Society's Transportation Collective

WHAT'S AHEAD

2021 promises to pick up where 2020 left off – adapting and pivoting, creating and collaborating while we continue to maneuver through the challenges and barriers the pandemic and a weakened economy continue to thrust upon us. But we know we can AND we will as we proved this past year. This time we are ready and are putting our newfound knowledge and ingenuity to work – big time.



Susan and Orysia (volunteer)

Highlights to watch for:

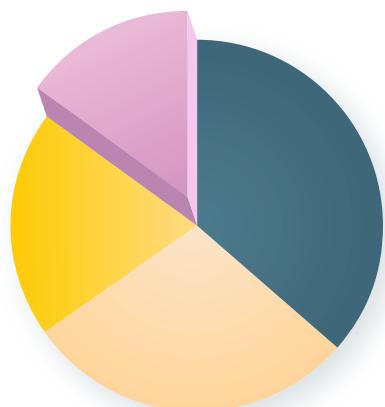
- **KINDred Seniors Housing with Supports Program** – Legacy on Fifth and partnership with HomeSpace which includes transitional as well as permanent housing
- **Expansion of SeniorConnect**; A Gatekeeper Model to other jurisdictions across Alberta along with additional online training modules
- **Transportation to Vaccination** and expansion and operationalizing of the Transportation Collective
- **Engaging Seniors in Civil Society** – reintroduction of program including virtual engagement
- **Enhanced collaborations** and community engagement around food and housing security
- **Additional student placements** and collaborations with post secondary institutions
- **Strategic Mapping and Direction** along with Line of Vision and work plans for all departments



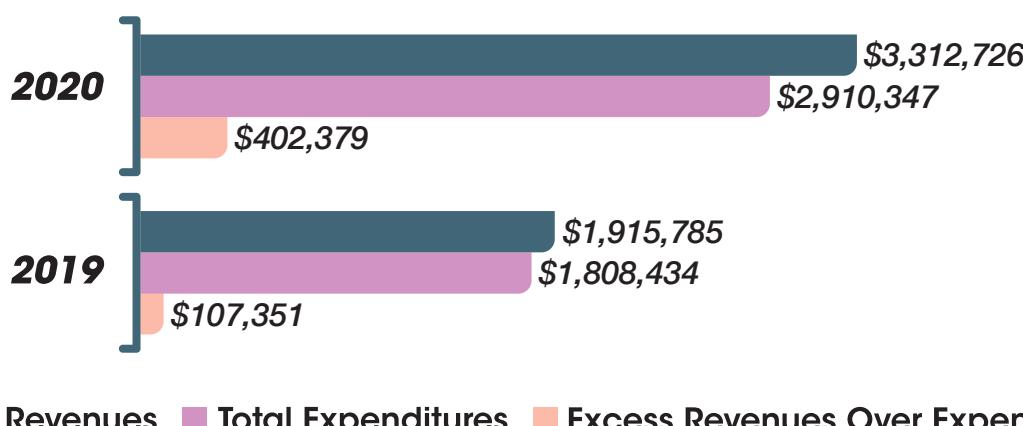
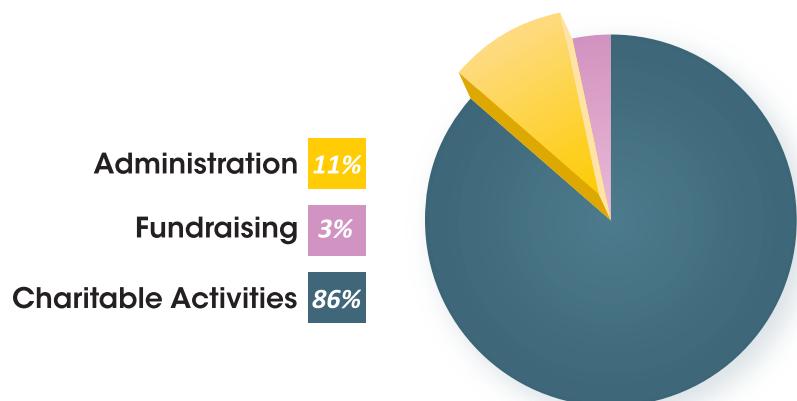
2018

- Created "Seniors Connecting Seniors from Ethno-Cultural Communities" program
- Launched Jim Swift Volunteer Award
- Inaugural THIRD ACTion Film Festival sponsor
- Jim Swift, long time agency volunteer received Minister's Seniors Service Award

FINANCIAL OVERVIEW



20% Corporate & Community Donations
29% Family & Community Support Services
36% Designated Grants
15% FCSS COVID-19 Funds



2019

- Seniors Connecting Seniors Information Fair with over 250 seniors
- Launched “Igniting Neighbours for Kind Communities” Initiative with funding from Pan Canadian New Horizons funding
- Volunteer Services changed name to Seniors Social Supports or S3

THE TRUE VALUE

The true value of what we do as an agency isn't adequately captured by stats and financials, or even by outcome measures. It is deeply rooted in the difference we make, each and every day, in the lives of the seniors we serve.

How do you assign value to letting people know they are cared about, or that help is available when they need it, or that even when life is scary, lonely, sad or just plain hard all the time, kindness still exists in the world? If beauty is in the eye of the beholder – so is value. And the seniors that received support during the past year through COVID definitely valued it greatly. The stories, the cards, the phone calls and more have poured in, all of them with heartfelt messages of thanks expressing not just gratitude, but also their love.

For us, 2020 can be summed up in one phrase, and that phrase is “servant leadership”. We did what needed to be done to ensure that seniors in Calgary were looked after and supported in this unprecedented time. And this report is all about celebrating that impact- **the true value**- of what we do.



Alba and her pet, Annie

Cierra (Practical Kindness Volunteer)

“I love this role! I loved the connection I made with my senior and it was eye opening to the struggles seniors face on a daily basis. I hope to be a better advocate for the senior community going forward as I am exposed more and more through this volunteer opportunity.”

Rosemary (Shopping Companion)

“There are good days and bad days through this time of life, but Calgary Seniors’ is so good to me. It has been challenging through COVID, but I appreciate you checking in to make sure I am doing alright.”

Servant Leadership: a philosophy and set of practices that enriches the lives of individuals, builds better organizations and ultimately creates a more just and caring world.

2020 BOARD OF DIRECTORS

Mark Kolesar (President)

Ann Lewis-Luppino (Vice-President)

Brenda Mawhinney (Treasurer)

Athenea O'Bryan (Secretary)

Miguel Kanafany (Director)

Veronika Duska (Director)

Robyn Carson (Director)

Kurt Hanson (Director)

Ranjan Kumar (Director)

John William Wade (Director)

Lori Paine (Ex Officio)

2020

- 25th Anniversary
- Pandemic hit
- Over 2400 volunteers helped over 2300 clients
- **Volunteer contributions equivalent to \$3.7 million**

OUR AMAZING SUPPORTERS

We are incredibly grateful for those who made the financial commitment to seniors in 2020, but also for those who have been a part of our growth over the past quarter century. Calgary Seniors made the bold, yet calculated risk to invest in fund development in 2014 to diversify our funding base and help our agency grow and evolve so that we could meet the ever-growing demand for our services.

Our fund development team worked tirelessly during the pandemic to ensure we solicited needed funds and thanked each and every one personally for helping us do what needed to be done in 2020. So many individuals, companies, service clubs, government agencies and charitable foundations stepped forward to help us support those in our community most affected – seniors. It was incredibly heartwarming to receive calls from many of you asking what we needed in the time of crisis. It was also very encouraging to see new individuals and organizations coming forward to join us in our mission. It seemed every time our team began to feel overwhelmed and worried, someone would come forward to ask “how can I help?”

Our programs and services are all free of charge, so we could not do the work we do without you, our donor family - and we sincerely thank you again.

It is impossible to put into words what this past year has felt like, both as an organization, and on a personal level from each of us. Each year we gratefully highlight the impact our donors have had, and each year we are speaking honestly and from the heart. But, in 2020, we felt every single donation meant more for us and for the seniors we serve. All we can say is thank you, but please know this thank you means so much more.

“In the grand scheme of things, helping others in one way or another is really helping yourself. From well known philanthropists world wide, to those everyday random acts of kindness. That is why it was and is important for me to help Calgary Seniors; especially in a time when help is needed most.”

-Michael Man, Donor

487 New donors joined us in 2020!

We Recognize Those Who donated over \$1000 in 2020:

Advantage Oil & Gas
Alberta Central Credit Unions
Allard Foundation
Annapolis Capital Limited
ARC Financial Corp.
ARC Resources Ltd.
ATB Financial
ATCO Gas EPIC
ATCO Ltd.
ATCO Pipelines
Austrian-Canadian Society
Becky Rogala
Benevity Community Impact Fund
Bonavista Energy Corp.
Brad & Laurel Farrow
Byron & Anne Price
Calgary Flames Foundation
Calgary Italian Open Society
Calgary Properties Lions Club

CanadaHelps
Charitable Foundation of the Family
Chia-Lan Lee
Cindy Cunningham
Co-op Community Foundation
Corex Resources
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Daniel & Frances McDonald
Daryl K. Seaman Foundation at Calgary Foundation
David Fischer
Diane Karst
Distinction Energy
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Erin Shepley Photography- The Front Steps Project
Falconpharm Ltd.
Four Feet Companion Foundation
George Weston Ltd.
Glenn Hamilton

Graydon & Dorothy Morrison Flow Through Fund
at Calgary Foundation
Green Shield Canada
Hammerhead Resources Inc.
Harold & Betty Allsopp Fund at Calgary Foundation
Hunter Family Foundation
Inter Pipeline Ltd.
J.E. Hodgson Family Fund at Calgary Foundation
Jacqueline Wilderman
James Gray
James Sardachuk
Jerome Hannah
Kathy Collins
Kinsmen Club of Calgary
Like a Rock Fund at Calgary Foundation
Linda Haymour
Marilyn & Mark Brown Family Fund
at Calgary Foundation
Mark Poelzer
May Pringle
McKnight Village Carwash
McMillan LLP
Michael Man
Mountain View Academy Society
Neil and Melinda Henry
Nickle Family Foundation
Nutrien
Paddy-Luke Fraternal Society
Patrick E. Fuller Foundation
Ponte Family Fund at Calgary Foundation

Prairie Crocus Foundation
Rebekah Assembly of Alberta
Rideout Investment Corporation
Roberts & Company Professional Accountants LLP
Robin Hoogwerf
Rotary Club of Calgary Heritage Park
Rotary Partners of Calgary at Stampede Park
Rupert MacBeath
Sam Ousher Switzer Charitable Foundation
Scott Springfield Mfg. Inc.
Shannon Cook
Sharon West
Sherry and Harvey Doerr Family Fund (Alberta)
at Calgary Foundation
Shory Law
Tamaratt Fund at Calgary Foundation
The Alberta Knights of Columbus Charitable Foundation
The Alvin and Mona Libin Foundation
The Arthur J E Child Foundation
The Foundation for Seniors' Care - "Hearts of Excellence"
The J.C. Anderson Family Foundation
The Jeffrey & Marilyn McCaig Family Foundation
Thomas Malinowski
Vermilion Energy Inc.
Viewpoint Foundation
Vince Moyer
Warren Greenbank
Westbourne Place Seniors Residence
William S. Herron Family Charitable Foundation
Zerocor Tubulars

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United Way
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We extend our immense gratitude and appreciation to The Anonymous Family Legacy Fund through The Calgary Foundation for their annual gift in perpetuity. This investment in our work is instrumental in our next 25 years.



We Were Here.

We Cared.

We Responded.



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